



We're glad you're volunteering with us! Here are some practical notes and FAQ's to keep in mind:

- **Where do you set up when it rains?** We have a pop-up canopy, so in case of light rain we usually set it up in our typical location, on the bike path across the street from Trader Joe's downtown. If there is a very strong storm, we occasionally change location (usually to Coral St.) to try to meet people where they are. If you sign up to volunteer online, our organizer can contact you to let you know if the location has changed.
- **What should I wear?** We recommend dressing modestly (especially necklines), as you will likely be bending over and helping carry supplies. Tie long hair back if serving food and wear closed-toed shoes (a hat can be helpful too). Please refrain from wearing clothing with offensive messages.
- **How much food/clothing do I allow people to take?** We strive for a balance between generous abundance and discretion, in hopes that everyone who comes by gets what they need. Err on the side of "yes". If someone wants to take several plates of food with them, or to pass goods to other people, we encourage them. However, if you can see there is a very limited amount of one item (tarps or blankets, for example), kindly explain that we are limiting one per person. You can also offer for them to check back later once others have been served.
- **Notes on basic food safety**
 - If you are feeling ill, please stay home.
 - If someone brings their cup or bowl back for seconds, please do not hold it to refill. You may pour a new drink in a separate cup, and then pour the contents into their cup (while they hold their cup), or serve the food into their bowl while they hold their bowl.
 - Use the hand sanitizer and/or hand washing station before and throughout the meal service. If you pick up trash, please use a glove.
- **What should I do if someone offers a donation while we're serving?**
 - If the donation is cash or a check, gratefully accept it and give it to the driver for the day (who will give it to Calia or other lead organizer). Ask if the person would like a receipt, and if so, record their name, email or mail address, and donation amount; give this information to the lead organizer.
 - If the donation is food, graciously receive the donation, and then consult with other volunteers to use discretion about serving it. Is the package opened already? How does the food look/smell? If you have any misgivings, don't serve it. A general rule is if you wouldn't eat it yourself, don't serve it to our guests.
 - If the donation is clothing or other goods, ask the giver if the items are clean. If they aren't (or if they look/smell questionable), DO NOT mix them with our clothing donations. Bed bugs and lice



are not fun (you may think I'm exaggerating, but it has happened). You can kindly refuse the clothing, or let the donee set them off to the side for people to look through on their own.

- **[How to use Narcan](#)**: See video link. Used in case of suspected overdose, and can safely be administered even if someone is not actually overdosing.
- **How do we set up the pop-up canopy?** Unzip the cover at the base, then carefully lift it off the frame. Partially open the frame, and make sure Velcro corners are secured on the frames. Have one person grab hold of each corner leg, and walk it outwards until you can lock the center and lower leg sliders. Lastly, raise the legs by stepping on the footpads and extending them until they click into place.